Combo - Bug #80971

erreur Payfip sur le pooling

07 septembre 2023 11:18 - Sentry Io

Statut:	Nouveau		Début:	07 septembre 2023
Priorité:	Normal		Echéance:	
Assigné à:			% réalisé:	0%
Catégorie:			Temps estimé:	0:00 heure
Version cible:				
Patch proposed:	Non		Planning:	Non

Description

https://sentry.entrouvert.org/entrouvert/publik/issues/114969/

```
Fault: fr.gouv.finances.cp.tpa.webservice.exceptions.TechDysfonctionnementErreur
  File "eopayment/payfip_ws.py", line 144, in _perform
    return getattr(self.client.service, operation)(RequestType(**kwargs))
  File "zeep/proxy.py", line 46, in __call__
    return self._proxy._binding.send(
  File "zeep/wsdl/bindings/soap.py", line 135, in send
    return self.process_reply(client, operation_obj, response)
  File "zeep/wsdl/bindings/soap.py", line 229, in process_reply
    return self.process_error(doc, operation)
  File "zeep/wsdl/bindings/soap.py", line 329, in process_error
    raise Fault(

PayFiPError: ('unknown', 'fr.gouv.finances.cp.tpa.webservice.exceptions.TechDysfonctionnementErreu
r', Fault('fr.gouv.finances.cp.tpa.webservice.exceptions.TechDysfonctionnementErreur'))
(1 additional frame(s) were not displayed)
...
  File "__init__.py", line 277, in payment_status
    return self.backend.payment_status(transaction_id=transaction_id, **kwargs)
  File "eopayment/payfip_ws.py", line 329, in payment_status
    raise e
  File "eopayment/payfip_ws.py", line 323, in payment_status
    response = self.payfip.get_info_paiement(idop)
  File "eopayment/payfip_ws.py", line 179, in get_info_paiement
    return self._perform(
  File "eopayment/payfip_ws.py", line 146, in _perform
    raise self.fault_to_exception(fault) or PayFiPError('unknown', fault.message, fault)

LingoException: polling failed
  File "combo/apps/lingo/management/commands/lingo-poll-backend.py", line 90, in handle
    backend.poll_backend(max_age=max_age_in_days and datetime.timedelta(days=max_age_in_days))
  File "combo/apps/lingo/models.py", line 290, in poll_backend
    transaction.poll_backend(ignore_errors=False)
  File "combo/apps/lingo/models.py", line 1198, in poll_backend
    raise LingoException('polling failed', transaction=self)

polling failed
```

Historique

#1 - 07 septembre 2023 11:20 - Nicolas Roche

- Projet changé de Suivi des traces à Combo

- Sujet changé de LingoException: polling failed à erreur Payfip sur le pooling

On reçoit une exception TechDysfonctionnementErreur depuis ce matin sur Arles.